

## REPORT INTERPRETATION INSTRUCTIONS

Metropolitan Community College (MCC) received the reports listed below. Further details and explanation regarding your institution's comparison groups are located on page two.

- **PACE Report:** This report consists of nine tables and one figure. The tables are of two types: frequency distributions and mean comparisons. Figure 1 compares your institution's overall PACE mean and means for each of the four PACE climate factors (Institutional Structure, Student Focus, Supervisory Relationships, and Teamwork) with three comparison groups of MCC's choosing.
- **Demographics Report:** This report consists of mean, statistical significance, and effect size comparisons to three comparison groups of MCC's choosing.
- **Personnel Classification Report:** This report consists of mean scores by each personnel classification by both question and climate factor for the current survey administration. No comparisons are included.
- **Custom Report:** This report consists of mean scores for MCC's custom items. This report consists of comparisons to MCC's 2016 PACE results. MCC's 2021 custom questions are numbered to match the question order of the 2016 reporting. Additionally, there are some custom questions that are new to the 2021 administration and do not pair to question asked in 2016. Custom questions 8, 10, and 13 in the 2021 report had minor changes in wording compared to the MCC's 2016 PACE Survey. Comparisons to MCC's 2016 PACE results are provided for these questions, as the question meaning was not changed as a result the wording changes.
- **Student Success Report:** This report consists of comparisons to two comparison groups of MCC's choosing.
- **Qualitative Report:** This report consists of the most favorable and least favorable comments about MCC organized by climate factor. All responses to question #1 are included in the "favorable" tables (Tables 1-5), and all responses to question #2 are included in the "unfavorable" tables (Tables 6-10).
- **Diversity, Equity, and Inclusion Qualitative Report:** This report consists of all comments from the DEI qualitative section. All responses to question #1 are included in Table 1, and all responses to question #2 are included in Table 2.

## Confidentiality

As a reminder, we redact any response options (e.g., demographic categories) with fewer than seven responses. The full confidentiality statement is here:

PACE Climate Survey responses will be kept confidential to the extent possible; however, there are exceptions when information may be shared. For example, information may be relayed to appropriate personnel in the event there is a safety concern. Any results from demographic categories with fewer than seven respondents will automatically be redacted. Personalized information such as email and IP addresses will not generally be reported to your institution. Any phrasing or sentences in the open-ended responses that may reveal the identity of the survey respondent will be removed.

## Climate Factors

Together, the unique focus of each climate factor provides a comprehensive picture of the campus climate at an institution.

- The **Institutional Structure** climate factor focuses on the mission, leadership, spirit of cooperation, structural organization, decision-making, and communication within the institution.
- **Supervisory Relationships** provides insight into the relationship between an employee and a supervisor and an employee's ability to be creative and express ideas related to the employee's work.
- **Teamwork** explores the spirit of cooperation within work teams and effective coordination within teams.
- The **Student Focus** climate factor considers the centrality of students to the actions of the institution as well as the extent to which students are prepared for post-institution endeavors.

## Comparison Group Descriptions

In your reports, your institution is compared to similar institutions in our database that have administered the PACE Survey in the last five years. MCC elected to use the following comparison groups for its 2021 report:

### Previous Administration

A comparison to MCC's 2016 PACE results.

### Size<sup>1</sup> (Large)

The Size comparison group is derived from the total number of students enrolled for credit. The five size categories are: Very Small (Under 1,000 students enrolled), Small (1,000 - 4,999 students enrolled), Medium (5,000 - 9,999 students enrolled), Large (10,000 - 19,999 students enrolled), and Very Large (20,000 or more students enrolled).

### PACE Normbase

All institutions in the PACE database that administered between the 2015-2016 and 2020-2021 administration years.

<sup>1</sup> [https://surveys.nces.ed.gov/IPEDS2k12\\_13/Downloads/Forms/IPEDSGlossary.pdf](https://surveys.nces.ed.gov/IPEDS2k12_13/Downloads/Forms/IPEDSGlossary.pdf)

### Interpreting Frequency Distributions Tables

The frequency distributions tables in your reports present statistics for each question on the PACE Survey. Questions are grouped by the four PACE climate factors (see page two for descriptions of the four climate factors) with one table for each factor. In the first (gray) column, each table presents the count and percentage of respondents at your institution who answered “very satisfied,” “satisfied,” “neither satisfied nor dissatisfied,” “dissatisfied,” and “very dissatisfied” for each question on the PACE Survey. Respondents who answered “not applicable” are treated as missing responses and are not included in frequencies.

The other three columns provide the same statistics corresponding to your selected comparison groups. These tables do not report statistical significance or effect size and are intended to show only the distribution of responses within your administration and your comparison groups. In order to understand to what extent and how your institution differed from your comparison groups, you will want to review the *mean comparison tables* throughout your reports.

**Your Institution**                      **Comparison Groups**

↓    ↓                      ↓                      ↓

**Table 1. Institutional Structure Frequency Distributions**

*NOCC compared with:*

Institutional Structure	Response Option	NOCC		PACE Normbase		Small 2-year		South	
		Count	%	Count	%	Count	%	Count	%
<i>The extent to which...</i>									
<b>1</b> the actions of this institution reflect its mission	Very dissatisfied	0	0%	1543	2%	187	2%	548	3%
	Dissatisfied	7	5%	5807	9%	681	9%	1736	8%
	Neither	11	7%	8990	15%	1059	14%	2667	13%
	Satisfied	67	45%	29031	47%	3702	48%	9307	45%
	Very satisfied	64	43%	16460	27%	2009	26%	6211	30%
	<b>Total</b>	<b>149</b>	<b>100%</b>	<b>61831</b>	<b>100%</b>	<b>7638</b>	<b>100%</b>	<b>20469</b>	<b>100%</b>

### Interpreting Item Mean Comparisons Tables

The mean comparison tables in your reports present your institution’s mean for each question on the PACE Survey. The mean comparison tables follow the same structure as the frequency comparison tables. The gray column presents your institution’s data for each PACE item, showing the total number of respondents (N) to that item and the mean score for that item. The other three columns present mean difference comparisons between your institution and the three comparison groups you selected with corresponding statistical significance and effect size. In your reports, -- indicates the results are redacted for confidentiality, whereas Ø indicates a mean could not be calculated for this response option because there were zero responses. Respondents who answered “not applicable” are treated as missing responses and are not included in means.

**Table 6. Institutional Structure Item Mean Comparisons**

Institutional Structure	NOCC		PACE Normbase			Small 2-year			South		
	N	Mean	Mean	Sig.	Effect size	Mean	Sig.	Effect size	Mean	Sig.	Effect size
	<i>The extent to which...</i>										
1 the actions of this institution reflect its mission	149	4.262	3.858	***	.405	3.873	***	.398	3.923	***	.338

### Statistical Significance

Statistical significance is an indicator of the probability that the difference between your current mean and the comparison group mean is not due to chance alone. There are three levels of statistical significance or p value used in our reports:  $p < .05$  (\*),  $p < .01$  (\*\*), and  $p < .001$  (\*\*\*). If there is a statistically significant difference between your institution’s current mean and the comparison groups, either one, two, or three asterisks will be in the “Sig.” column depending on the level of significance. If the statistical significance column for an item is blank, then the mean difference for that item may be due to chance alone and should not be considered meaningful for the sake of informing institutional decision-making. In the example below, there is a significant difference between MCC and the Small 2-year comparison group. The three asterisks indicate the significance level is .001, meaning that there is a .1% chance that this result is due to chance alone. However, it is important to note that even if there is a statistically significant difference, there may not be a practically meaningful difference between two means, especially if your institutional sample is large. For this reason, we report an *effect size* in the tables as well.

**Table 6. Institutional Structure Item Mean Comparisons**

Institutional Structure	NOCC		PACE Normbase			Small 2-year			South		
	N	Mean	Mean	Sig.	Effect size	Mean	Sig.	Effect size	Mean	Sig.	Effect size
	<i>The extent to which...</i>										
1 the actions of this institution reflect its mission	149	4.262	3.858	***	.405	3.873	***	.398	3.923	***	.338

### Effect Size

When making comparisons between your current administration and a comparison group, you want to know if the statistically significant differences are practically *meaningful* differences. Not all differences are meaningful and worth exploring, so we begin by looking for statistically significant differences, as previously discussed in the *statistical significance* section. While the significance level or p-value notes that the differences are statistically significant, we still do not know how different. Effect size (Cohen’s D) is used to describe the magnitude of the difference, which helps to further understand the relationship between the two items being compared. The higher the absolute value of the effect size, the bigger the difference between the two items being compared, be that a positive or negative difference. Practically speaking, we encourage your institution’s leadership to pay special attention to items with effect sizes of .2 or greater, as these are the areas in which there are the largest differences between your institution and your selected comparison groups.

**Table 6. Institutional Structure Item Mean Comparisons**

Effect Size

NOCC compared with

Institutional Structure	NOCC		PACE Normbase		Small 2-year				South		
	N	Mean	Mean	Sig.	Effect size	Mean	Sig.	Effect size	Mean	Sig.	Effect size
<i>The extent to which...</i>											
1 the actions of this institution reflect its mission	149	4.262	3.858	***	.405	3.873	***	.398	3.923	***	.338