

## 2019-20 MISSION ACHIEVEMENT PLAN (MAP)

**MISSION:** Metropolitan Community College delivers relevant, student-centered education to a diverse community of learners.

### GUIDING PRINCIPLES FOR DAILY OPERATIONS:

- Provide student-focused learning and service
- Engage and respond to community needs
- Manage resources responsibly
- Celebrate inclusivity and diversity

### STRATEGIC FOCUS AREAS

#### STRATEGIC FOCUS 1. FOCUS LEARNING ON STUDENT SUCCESS

MCC is committed to the delivery of robust learning experiences that match the needs of our community. Learning practices will be adaptive and responsive to ensure student success. Student learners at MCC will have the skills to help them build successful careers and successful communities.

To achieve this, in 2019-20, we will *(a) assure teaching and learning remain central to our mission, (b) build internal collaborative communities, (c) support innovation, and (d) implement focused student retention, persistence, and completion strategies.*

We will know our students are successful by monitoring and responding to student outcomes data.

#### STRATEGIC FOCUS 2. SMOOTH STUDENT PATHWAYS

Student success requires an excellent experience from connection to completion. MCC is committed to transforming student support systems that focus on personalized barrier-free onboarding, well-defined career pathway plans, and responsive touch points to ensure academic success. Nearing pathway completion, students will have access to relevant job opportunities and seamless transfer.

To achieve this, in 2019-20, we will *(a) create efficient and flexible pathways, (b) strengthen new student onboarding, and (c) create an intentional culture of student engagement and belonging.*

We will know our students are progressing successfully by gathering and monitoring student satisfaction and completion data.

#### STRATEGIC FOCUS 3. PROACTIVELY PLAN OUR FUTURE

A hallmark of community colleges is responsive commitment to the community. Through proactive planning, MCC is able to initiate actions to create change both internally and externally. At MCC, integrated planning helps us to be both responsive and to plan our desired future.

To achieve this, in 2019-20, we will *(a) construct a blueprint for world-class facilities, (b) know our students, and (c) create and enhance student affairs evaluation and assessment practices.*

We will know we are successful when our planning is inclusive and informed by data.

#### STRATEGIC FOCUS 4. INCREASE PARTICIPATION ACROSS THE FOUR-COUNTY AREA

Participation at MCC comes in many forms. Increasing participation means making informed decisions about growth choices--understanding whom we serve, whom we need to serve, and how we deliver the best learning possible.

To achieve this in 2019-20, we will *(a) increase participation in credit, non-credit, community, and cultural offerings; (b) respond to industry and workforce needs, and (c) integrate workforce initiatives as on-ramps for underserved populations.*

We will know we are successful by gathering and monitoring participation data within the communities we serve and analyzing MCC's impact.