

## **60801 Complaints and Grievance Procedures**

The College staff is expected to resolve all complaints as courteously and expeditiously as possible. The staff member complained against shall be notified thereof and shall be apprised as to whether the complaint will adversely affect his or her evaluation. Consideration by the Board of personnel matter evolving from complaints shall, to the extent authorized by law, be conducted in closed sessions.

The President is authorized to establish grievance procedures to provide the professional staff (other than members of a collective bargaining unit for which a grievance procedure may otherwise be provided by the Board) an opportunity to have grievances, to be defined in such procedures, heard and addressed.

(Amended 11/24/87)