MISSION: Metropolitan Community College delivers relevant, student-centered education to a diverse community of learners.

GUIDING PRINCIPLES FOR DAILY OPERATIONS:  
- Provide student-focused learning and service  
- Engage and respond to community needs  
- Manage resources responsibly  
- Celebrate inclusivity and diversity  

2018-19 STRATEGIC FOCUS AREAS:  
- Focus learning delivery systems on student success  
- Smooth student pathways  
- Proactively plan our future  
- Increase participation across the four-county area

STRATEGIC FOCUS AREAS AND KEY GOALS

Strategic Focus 1. Focus learning delivery systems on student success
   1a. Devise a focused strategy to develop a comprehensive persistence and completion plan
   1b. Continue working toward 100% LMS-Enhanced on-campus courses
   1c. Continue review of general education competencies
   1d. Develop online support systems to complete full launch of online AAS degrees
   1e. Develop comprehensive outcomes assessment plans and implement faculty and staff training focused on identified areas of assessment
   1f. Create an integrated system of instructional support adopting best practices for online, hybrid and on-campus course delivery
   1g. Review and implement Secondary Partnership practices to assure accreditation compliance related to faculty credentialing, outcomes assessment and NACEP accreditation
   1h. Expand Math Readiness Project to additional high schools
   1i. Begin college-wide process to identify comprehensive HLC Pathways project that includes scope of project with goals and strategies
   1j. Develop and implement a Digital Transformation Program to enhance IT systems, software products and network infrastructure

Strategic Focus 2. Smooth student pathways
   2a. Integrate Title III activities into institutional practices
   2b. Continue financial aid systems and service improvements that include technology-enhanced solutions
   2c. Improve the use of scholarships within the student award process
   2d. Improve the online user experience for current and prospective students
   2e. Enhance diverse day-to-day experiences for faculty, staff and students
   2f. Evaluate the new model of service for students at the CAS Center for possible implementation at other campus locations and sites
   2g. Identify and develop an implementation plan for a college-to-career service model
   2h. Coordinate college-wide efforts to ensure workforce relevance across academic programs, customized training, non-credit programming, adult education, developmental education and career services
   2i. Assess and enhance communication to students
Strategic Focus 3. Proactively plan our future
   3a. Engage the Board of Governors in strategic conversations
   3b. Improve internal communication as measured by PACE survey
   3c. Launch Academic Affairs strategic planning process
   3d. Continue renovation and planning of campus facilities
   3e. Begin Facilities Master Planning process
   3f. Complete development of data collection and environmental scanning systems and processes for integrated planning
   3g. Research and secure database system to support integrated planning
   3h. Develop and implement a comprehensive project management strategy to automate and track project scope, resources, budget and metrics
   3i. Create student-centered, flexible learning environments that include technology
   3j. Develop and implement an MCC Cyber Security Plan that includes monitoring, training, awareness, firewalls and security tools

Strategic Focus 4: Increase participation across the four-county area
   4a. Implement college-wide data dashboard for key indicators of participation, persistence, and completion
   4b. Establish integrated enrollment reporting process for credit, non-credit, workforce innovation and adult education programs
   4c. Review and analyze data presented in a comprehensive reporting process that includes credit, non-credit, adult education, workforce innovation and secondary partnerships