MISSION ACHIEVEMENT PLAN (MAP) FY2021-22

Mission: MCC delivers relevant, student-centered education to a diverse community of learners.

PRIORITY 1: ADAPT ACADEMIC PARADIGM TO NEW REALITY

1A. Objective: Embed Path Forward recommendations into standard operations
   • Clarify educational focus areas for inclusion in 2022 catalog
   • Strengthen education and career planning for undecided students
   • Reduce need for developmental education by increasing supplemental supports
   • Finalize assessment academy project in conjunction with HLC accreditation
   • Design clear paths to and through programs

1B. Objective: Design and expand flexible learning opportunities
   • Expand competency-based education practices, especially in Career and Technical Education program areas
   • Analyze and scale up high-impact student success practices such as I-Best and First-Year Experience
   • Expand scope and delivery of learning opportunities for students of high school age

PRIORITY 2: CREATE FLUID PATHWAYS FOR OPERATIONS AND SERVICE

2A. Objective: Increase virtual capabilities for education and service
   • Build high-quality, responsive virtual service system to meet needs of on-campus and online learners
   • Examine position descriptions and HR systems for viability of remote work flexibilities
   • Maintain and extend sustainable practices, including paperless workflows and virtual meetings

2B. Objective: Enhance partnerships with business, industry and community
   • Expand community and workforce programming through MCC Express sites and centers
   • Expand development of transfer and career partnerships through the Greater Omaha Success Network
   • Expand holistic student support systems through community partnerships

PRIORITY 3: STRENGTHEN COLLEGE OPERATIONS

3A. Objective: Develop and execute a strategic enrollment management strategy
   • Increase the number of prospective students who move from interest to enrollment with high satisfaction
   • Track and report retention in actionable ways
   • Broaden student intake approaches to connect prospective students with full range of MCC services

3B. Objective: Examine effectiveness of communications and business processes
   • Identify, evaluate and streamline all student-facing communications
   • Overhaul intranet to enable effective internal communications
   • Map and analyze current workflows and business processes
   • Improve external communications to better serve community audiences

3C. Objective: Cultivate a culture of equity and inclusion
   • Conduct equity audits across College service areas
   • Increase institutional understanding of equity and inclusion
   • Enhance resources to ensure equitable student access and outcomes
   • Cultivate systems to foster a sense of belonging for all students, staff and faculty of color

3D. Objective: Invest in human capacity
   • Expand faculty and staff development systems to improve student outcomes

3E. Objective: Foster a culture of student success through effective organizational structure
   • Increase opportunities for cross-departmental collaboration

3F. Objective: Continue institutional policies that attend to the safety of students and employees and the fiscal health of the College
   • Expend COVID relief funds in an impactful way for students
   • Review in detail all new and vacant positions prior to listing and hiring
   • Suspend international travel in 2021-22 and limit all other travel to what is essential
   • Complete South Omaha Campus Expansion project and associated ATC moves
   • Continue Fort Omaha Campus Backfill project and implementation of community responsive sites
   • Launch Sarpy County vision and planning