

Subject: MCC Student Services Focus Group Meeting	
Client: Metropolitan Community College	
Project: Center for Advanced & Emerging Technologies Construction Education Center Programming	Project No: 202261/177868
Meeting Date: 03/28/12 1:00 pm – 2:30 pm	Meeting Location: MCC FOC Bldg 21 Room 112
Notes by: Rachel Sibson	

Attendees:

Tim Wurtele, HDR
Rachel Sibson, HDR
Chris Ertl, HDR
Lindsay Neemann, MCC
Shannon Snow, MCC
Tom Pensabene, MCC
Julie Langholdt, MCC
Pam Perry, MCC

Topics Discussed:

Vision Statement:

“Establish a dynamic learning environment fostering **collaboration, integration, creativity** and **achievement.**”

Principles:

- a. Academic Synergy
- b. Interactive Problem Based Learning
- c. Flexible Spaces
- d. Industry Engagement

Student Services:

- MCC concerned that if they don't have some sort of a service office in the new buildings, they will lose students.
- MCC concerned about bookstore. As it stands now, they will not be able to handle the addition of the two new buildings. MCC would like to have a bookstore that caters to the programs needs, not a full service bookstore. Follett bookstore - a satellite bookstore.
- MCC stated it would be nice to have Culinary Arts materials in the new bookstore.
- HDR suggested having some sort of Student Services hub. MCC suggested even a Welcome Center with an information kiosk.
- Tom suggested having a dedicated advisor and/or academic assistant on site.
- ATC has 1 dedicated advisor. MCC stated it would be great to have space for advisor.
- A place with computers to register for classes, print schedules, etc. would be great.
- MCC suggested the idea of having robots in the CAET to give tours. Kiosk on wheels.
- MCC suggested having student ambassadors in the space to provide information.

- MCC stated that storage space is crucial.
- HDR stated that the wants vs. the needs should be thought out and discussed.
- MCC stated there is a need for a lab or computer center, staffed in order to answer questions, etc. Students should be allowed to check out computer equipment and take with them.
- MCC stated that special consideration should be given when creating “huddle” spots for students, FOC has had some behavioral issues in these areas.
- MCC stated that currently in Bldg 10, they contract with Einstein’s, like a “concession stand”. Important to have vending machines available 24x7. Students have grown to expect at least a coffee shop type set up. (Barnes and Noble & UNO’s library as models)
- MCC stated importance of having appropriate signage for information, etc.